

TE MAHERE Ā-ROHE O ŌTARA-  
PAPATOETOE TE WHAKATAUIRA 2017

# Ōtara-Papatoetoe Local Board Plan

Draft 2017







# Te Rohe ā-Poari o Ōtara ki Papatoetoe

## Ōtara-Papatoetoe Local Board area



Ōtara-Papatoetoe includes the suburbs of Ōtara, Manukau, East Tāmaki and Papatoetoe. Manukau is the largest retail centre, while other retail and business centres include Hunters Corner, Ōtara and Old Papatoetoe. There are significant industrial areas in East Tāmaki and Wiri.

Ōtara -Papatoetoe is home to the Manukau Institute of Technology, AUT University south campus, and Middlemore Hospital, as well as numerous schools and private educational facilities. Rainbow's End and the Ōtara Markets are enjoyed by locals as well as visitors from across the region.

Our community exemplifies the cultural melting pot that is Auckland. While the largest groups are Pasifika, Indian, European and Māori, Ōtara-Papatoetoe is home to people of more than 100 ethnicities.

In June 2016 our population was estimated to be 86,300, up 6000 on the 2013 Census population estimates. The number of older people in our area continues to increase. In June 2016 it was estimated that 7300 residents were aged 65 years and over, up 7% from 2013. At the other end of the scale, there has been slower growth in the number of children 0 to 14, estimated in June 2016 at 20,900, an increase of less than 1% since 2013.

Other statistics from the 2013 Census:

- ethnic composition: 46% Pacific, 22% Indian, 21% European, 16% Māori and many smaller groups
- Samoan was spoken by 11,000 people and Hindi by 8000
- the median adult income was \$21,100 per annum – lower than Auckland as a whole at \$29,600
- home ownership.

## Mihi

Tēnā kia hoea e au taku waka mā ngā tai mihi o ata  
e uru ake ai au mā te awa o Tāmaki  
ki te ūnga o Tainui waka i Ōtāhuhu.  
I reira ka toia aku mihi ki te uru ki te Pūkaki-Tapu-a-Poutūkeka,  
i reira ko te Pā i Māngere.  
E hoe aku mihi mā te Mānukanuka a Hoturoa  
ki te kūrae o te Kūiti o Āwhitu.  
I kona ka rere taku haere mā te ākau ki te puaha o Waikato,  
te awa tukukiri o ngā tūpuna, Waikato Taniwharau, he piko he taniwha.  
Ka hīkoi anō aku mihi mā te taha whakararo  
mā Maioro ki Waiuku ki Mātukureira  
kei kona ko ngā Pā o Tahuna me Reretewhioi.  
Ka aro whakarunga au kia tau atu ki Pukekohe.  
Ka tahuri te haere a taku reo ki te ao o te tonga e whāriki atu rā mā runga i ngā hiwi,  
kia taka atu au ki Te Paina, ki te Pou o Mangatāwhiri.  
Mātika tonu aku mihi ki a koe Kaiaua  
te whākana atu rā ō whatu mā Tīkapa Moana ki te maunga tapu o Moehau.  
Ka kauhoetia e aku kōrero te moana ki Maraetai  
kia hoki ake au ki uta ki Ōhūiarangi, heteri mō Pakuranga.  
I reira ka hoki whakaroto ake anō au i te awa o Tāmaki  
ma te taha whakarunga ki te Puke o Taramainuku, kei kona ko Ōtara.  
Ka rewa taku mihi ki runga ake o Kohuora,  
katahi au ka toro atu ki te Manurewa a Tamapohore.  
Ka whakatau aku mihi mutunga ki runga o Pukekiwiriki  
kei raro ko Papakura ki kona au ka whakatau.

Let this vessel that carries my greetings  
travel by way of the Tāmaki River  
to the landing place of Tainui canoe at Ōtāhuhu.  
There, let my salutations be borne across the isthmus to the Pūkaki lagoon  
and the community of Māngere.

Paddling the Manukau Harbour

we follow the Āwhitu Peninsula to the headland.

From there we fly down coast to the Waikato river mouth,  
sacred waters of our forebears.

Coming ashore on the Northern side

at Maioro we head inland to Waiuku and Mātukureira,  
there too is the Pā at Tāhuna and Reretewhioi.

Heading southward I come to Pukekohe.

My words turn to follow the ancient ridgelines along the Southern boundary,  
dropping down into Mercer and Te Pou o Mangatāwhiri.

My greetings reach you at Kaiaua

who gaze across Tīkapa Moana to the sacred mountain, Moehau.

Taking to the sea, my remarks travel to Maraetai  
and then to Ōhūiarangi, sentinel to Pakuranga.

There we follow again the Tāmaki River  
to Te Puke o Taramainuku, Ōtara resides there.

I am suspended high above Kohuora before  
I reach for Manurewa.

My greetings come to rest on Pukekiwiriki  
below lies Papakura and there I rest.

# Ngā upoko kōrero

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# He kōrero mai i te Heamana

## From the Chair

Malo lava le soifua maua ma le lagi e mamā, (Good life, good health and may your skies be clear.)

I am pleased to present our draft Ōtara-Papatoetoe Local Board Plan 2017. It contains the board's proposed priorities for the next three years and beyond. Please let us know if you think we've got it right.

In the past three years, the board successfully secured funding for the new multi-sport and marae complex at Ngati-Ōtara Park and the refurbishment of Te Puke o Tara Community Centre. Planning for these projects is now well advanced and the board is keen to ensure they are delivered in 2018.

In planning for new projects and programmes, we know Auckland as a whole faces challenges and we cannot expect to receive all the funding we would like. We need to make choices, and our draft plan presents what we think are the most worthwhile local projects and programmes.

The draft plan identifies seven broad outcomes which incorporate many of the ideas you've shared with us in the past.

You've told us you want to see improvements to town centres, parks and facilities, Ōtara Lake cleaned up, and a range of social issues addressed, including youth unemployment, and the harm to our communities from substance abuse and gambling. You'll see that each topic has board-led initiatives and identified partners and organisations to progress projects and activities that benefit our community.

The draft plan also commits the board to working with Panuku, the council's development arm, to transform Manukau into a major centre for business, education, entertainment and living.

We have to prioritise what funding we seek through Council's 10 year budget process. Out of all the potential local projects we could advocate for, we think the following three are the most important:

- new changing room and ablution block on Kingswood Reserve
- playground at Hayman Park
- artificial surface sports field at Papatoetoe Recreation Reserve.

Please let us know if you agree, so we can focus our final plan on what matters most to you.

I look forward to receiving your feedback. Together we can achieve great things for Ōtara-Papatoetoe.



A handwritten signature in blue ink, appearing to read 'Lotu Fuli', with a stylized flourish at the end.

Lotu Fuli

Chairperson, Ōtara-Papatoetoe Local Board

# He kōrero mō ngā poari ā-rohe

## About Local Boards

Auckland Council has a unique model of local government in New Zealand, made up of the governing body (the mayor and 20 ward councillors) and 21 local boards. The governing body focuses on Auckland-wide issues while local boards are responsible for decision-making on local issues, activities and services and provide input into regional strategies, policies and plans.

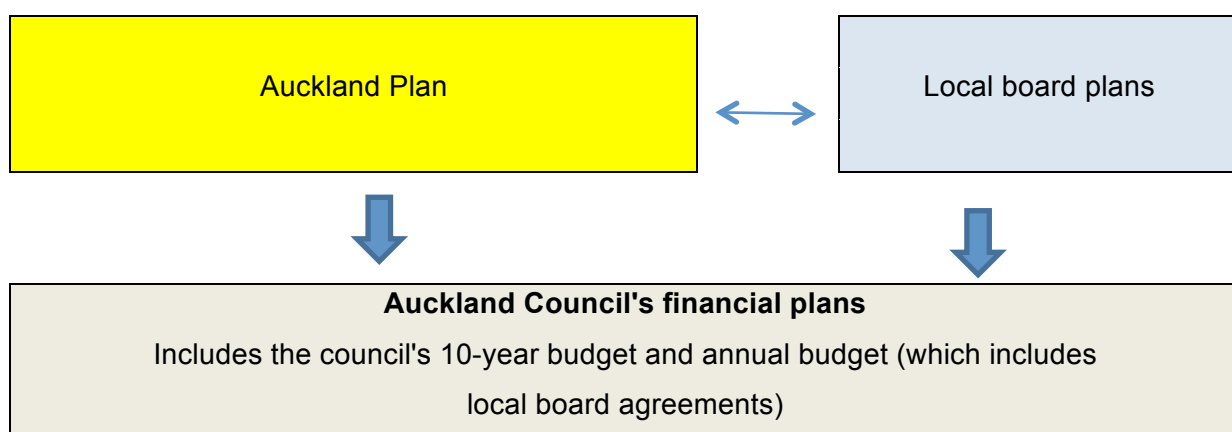
These local issues, activities and services include:

- supporting local arts, culture, events and sport and recreation
- providing grants and partnering with local organisations to deliver community services
- maintaining and upgrading town centres and facilities including parks, libraries and halls
- caring for the environment and preserving heritage.

Local boards also have a role in representing the view of their communities on issues of local importance.

## About local board plans

Local board plans are strategic documents that are adopted every three years. Their purpose is to set a direction for the local area that reflects community priorities and preferences. They guide local board activity, funding and investment decisions. They also influence local board input into regional strategies and plans, including the Auckland Plan.



Each local board develops annual work programmes following confirmation of the budget available to them via the annual budget setting process.

# **Te whakawhanake i tā mātou mahere**

## **Developing our plan**

Our plan is comprised of aspirational outcomes, objectives we want to achieve and some key initiatives to carry out. To make this happen will take the efforts of many working together.

We have identified these by considering what we know about our community, what you have told us is important, and where we think we can make the biggest difference.

### **Our engagement activities**

During 2016 and the early part of 2017 we conducted five pop-up meetings in town centres, markets and community places where we spoke to many people on the street and gathered ideas. We also asked the following questions:

- What do you want Ōtara-Papatoetoe to be like in 10 years?
- What do you do for fun in Ōtara-Papatoetoe?
- If you had \$10,000 to make a difference in your community, what would you do with it?

Your answers, along with input we have had from representatives of mana whenua and local organisations, have all been used to help develop this plan.

### **Plans, strategies and policies**

Auckland Council plans, strategies and policies have also influenced the development of this local board plan. The Auckland Plan and Auckland Unitary Plan, Panuku Development Auckland plans for Manukau and Papatoetoe, Whiria Te Muka Tangata, the Māori Responsiveness Framework, along with research by the Southern Initiative were of particular importance.

The Auckland Unitary Plan has identified most areas in Ōtara-Papatoetoe for intensified residential development. This means that in the next 30 years our population is likely to double.

This growth provides plenty of opportunities and challenges and what we do now will influence how this development affects our communities in the long term.

This plan takes this impending growth very consciously into account. Our major initiative to manage our growth is Transform Manukau and Panuku Development Auckland's high level project plan <http://www.developmentauckland.co.nz/>.

# **Te whakatutuki i tā mātou mahere**

## **Carrying out our plan**

### **Resourcing**

We want to do what we can to improve our local board area while being realistic that we cannot do everything with finite resources. This means making the most of what we already have, working with others and acknowledging when we do not have the necessary resources to carry something out.

Most of the proposed key initiatives in our plan can be implemented within existing resources, or there is provision for them in future years of the 2015-2025 10-year budget. By existing resources we mean:

- finances we receive through our revenue sources such as rates and user charges
- our assets such as our community centres and parks
- council staff who are responsible for delivering our annual work programme
- Auckland Transport Local Board Transport Capital Fund allocation
- our time and energy to represent your views on matters of local importance
- the continuation of a local targeted rate to fund free entry to swimming pools for everyone.

Some of our proposed key initiatives involve investigations or developing plans. It is important to note that this doesn't mean funding for physical works is a foregone conclusion. Following investigations or plan development, we will consider our next steps which could include seeking funding we don't currently have or deciding not to progress further.

In some instances, our role is limited to representing your views on matters of local importance because we do not have the decision-making authority and/or funding to carry it out. When this is the case, we will use our time and energy to influence the relevant decision-maker. We do this by advocating on your behalf or making formal submissions and ensuring they are aware of your views and our support for them.

### **Partnerships**

The Otara-Papatoetoe Local Board is working in partnership with Panuku Development Auckland on re-investing proceeds from land sales into Manukau projects.

We will look for other opportunities throughout the life of this plan to help realise our objectives including external sponsorship, philanthropic funding and public private partnerships.

### **Empowering communities**

We seek to empower and enable our communities. This means listening to what you want to achieve, directing council resources towards community aspirations and



supporting diverse communities to have an input into the things they care about and which matter uniquely to them.

We will work with providers to deliver projects and programmes to ensure community and board goals are achieved through this plan.

### **Working with Māori**

Delivering on Auckland Council's commitment to Māori at a local level is a priority for local boards. The council is committed to meeting its responsibilities under Te Tiriti o Waitangi/the Treaty of Waitangi and its broader statutory obligations to Māori.

As part of this commitment, the board will continue to build and formalise its relationship with mana whenua. Engaging rangatira ki te rangatira, or chief to chief, is the mechanism by which we will work and share information.

The board supports Whiria Te Muka Tangata - Māori Responsiveness Framework, in which Auckland Council ensures its policies and actions recognise and protect Māori rights and interests, and address and contribute to the needs and aspirations of Māori.

Since 2015, we have worked with mana whenua and local board representatives on Māori input into local board decision-making. We are continuing to develop opportunities for mana whenua to set and agree expectations, identify common ground and opportunities for collaborative support and partnership. Our goal is to develop more effective Māori participation in democracy, for example, through Te Ao Māori 101 training for local board election candidates, designed and delivered by mana whenua.

We are confident the outcomes in this plan, especially those aimed at improving education, business development and employment, will help build strong Māori communities, another of the Māori Responsiveness Framework's goals.

We also have proposals specific to Māori. We are providing the land and significant funding for the rebuilding of the urban marae at Ngāti Ōtara Park (Te Rongo nui o Naki) and we are providing a site for a new national marae at Puhinui.

We will continue to support mana whenua in their customary kaitiaki role. We will support Māori priorities for protecting and restoring sites of cultural significance, Manukau Harbour, Tāmaki Estuary and other waterways. We will work with mana whenua in naming new council-owned facilities, roads and parks to reflect our local cultural heritage.

# Whakaotinga 1: Te hurihanga hōu o Manukau

## Outcome 1: Manukau Transformation

**Manukau metropolitan centre becomes the thriving heart of our area: an attractive visitor destination, business centre and place to shop, live, learn, work and play.**

The board will partner with Panuku Development Auckland to transform Manukau; we will work with our communities to ensure facilities and services are developed to meet the needs of residents, visitors and businesses. Along with the Manukau Central Business Association, we will work to stimulate local growth, investment and innovation.

The board will work to create a safe, attractive environment in Manukau, improving parks and public spaces through following good design principles, such as improved lighting. We will rethink Manukau Square, Putney Way, Davies Avenue boulevard and other public spaces to attract events and markets for residents and visitors.

Hayman Park needs to be reconfigured to complement the shopping areas, transport interchange, Manukau Institute of Technology (MIT) and Te Papa. Planning is well down the track for a new children's playground and ideas like a basketball court, public toilets, kiosk, upgrade of the skate park and recreational spaces for fitness and health are also being considered.

A better pedestrian experience is needed throughout Manukau. We will improve footpaths, crossings, street trees, street furniture and lighting, and reduce the dominance of cars.

### **You've told us you support the growth of Manukau, as long as it's well planned**

- "South Auckland tends to mean crime and poverty and unemployment and trouble. Manukau is different. It is a common denominator for separate, distinct communities. It is not so much a place as a state of mind."

(Friendship House worker)

- "Manix (Manukau) is the centre of South Auckland. All the resources. Where everyone meets. You feel a bit rich there with all the fancy shops. You dress up to go there for sure."

(Young Pacific)

- "You don't tend to travel much from suburb to suburb. But everyone goes to Manukau. It is everyone's turf."

(Young Māori)

### **Opportunities**

- Auckland Council owns significant land area that can be redeveloped or used to generate funds for reinvestment in the area.
- We have the chance to influence the area's design to better reflect the area's diverse community and strengthen the sense of place.

- An increase in our residential population provides an opportunity to create a safer, busier place.
- Work with development partners and other agencies to create a range of housing options.
- Reposition Manukau as a multicultural centre and the place for people to meet.

### Challenges

- People's negative perception of Manukau.
- There's currently little to keep shoppers or workers in town after hours.
- Attracting commercial investment.

Outcome 1: Manukau Transformation	
Objective	Key initiatives
Transform Manukau's metropolitan area through good planning and sustainable development.	Refresh the Manukau Centre vision and redesign through positioning the area as a centre for education and business innovation (in partnership with Panuku Development Auckland, MIT and AUT University).
	Improve connectivity through providing public WiFi and improving walking routes between Manukau Square and transport centre, Hayman Park, and public carparks.
	Update Hayman Park plan to allocate space for Te Papa Manukau, playgrounds, community events, a war memorial garden for Pacific soldiers, water feature, water play area and stormwater filtration system.
	Advocate to the governing body and Panuku Development Auckland to provide funding, either in the Council's 10 year budget or through reinvestment of Manukau funds, to construct a destination playground, paths, toilets and kiosk in Hayman Park.
	Create more public events to attract more visitors and activities for residents.
	Continue discussions, together with the Mayor of Auckland and Panuku Development Auckland, for central government to allocate funding to build Te Papa Manukau.

	Progress scoping and implementation of the Manukau Sports Bowl masterplan, in partnership with Panuku Development Auckland.
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## **Whakaotinga 2: Te whakarauora i ngā pokapū ā-tāone**

### **Outcome 2: Revitalising town centres**

**Revitalised town centres in Ōtara, Old Papatoetoe and Hunters Corner will reinforce their place at the core of our communities.**

These town centres are central to our communities; they're places to gather and chat, shop, go to the doctors, tap into community support services, enjoy live entertainment. We want our town centres to be clean, safe, attractive and easy to get to.

We will continue to improve footpaths, parks, public art, libraries, community centres and halls, and maintain and improve the closed circuit television security systems. We will also continue to support the Māori and Pacific wardens, ambassadors programme and other partnerships aiding public safety, as you've told us how valuable they are. At each centre, we will continue to work with and support the business associations to improve safety and economic development.

Above all, we want to recognise and enhance the distinctive character of each centre and will advocate for this with private and public developers.

#### **Ōtara town centre**

We will continue to support the arts and cultural activities you have told us you value, making Otara known for its celebration of music and arts throughout Auckland. We will support Fresh Gallery, public art (with MIT) and the Ōtara Music and Arts Centre (OMAC). Our first priority for Ōtara is to complete the refurbishment of Te Puke o Tara Community Centre.

#### **Old Papatoetoe town centre**

In partnership with Panuku Development Auckland, we will revitalise the town centre so that it becomes a popular place to live, to shop, for people to meet and have fun, and provides the services and facilities the community needs.

#### **Hunters Corner town centre**

We will continue our efforts to acquire and redevelop the land at the Sutton Crescent/Great South Road corner. This will make the sports facilities visible from Great South Road, creating an open space close to the shopping areas.

We'll also fund multicultural events to celebrate the diverse cultures of Hunters Corner.

#### **What you told us**

- "I want Ōtara-Papatoetoe to be a lot safer and cleaner for our children and also more clean public toilets."  
(Ōtara resident)

#### **Opportunities**

- Potential for investment to cater for housing growth in and near town centres.

- Increase the number of events to foster community spirit and better understanding and appreciation of different cultures.
- Partner with business associations to bring more visitors to the town centres.

### Challenges

- Negative perceptions of the town centres and related social issues (street prostitution, crime, begging, drugs).
- Attracting new investment.

Outcome 2: Revitalising town centres	
Objective	Key initiatives
Promote economic development and public safety in the town centres and strengthen their roles as community hubs.	Boost economic development through: <ul style="list-style-type: none"> <li>• Partnering with business associations to support community events and improve public safety</li> <li>• Encourage businesses to work with the board, Youth Connections and the Southern Initiative to create employment.</li> </ul>
	Investigate opportunities for funding public facility improvements in town centres, eg toilets, footpaths, parking, more public art.
	Advocate to the governing body to provide in Council's 10 year budget for: <ul style="list-style-type: none"> <li>• redeveloping Sutton Corner land as set out in the concept plan</li> <li>• redesigning the entrances to Ōtara library and Ōtara Music and Arts Centre, including the courtyard between the council buildings in Ōtara Mall.</li> </ul>
	Work with Panuku Development Auckland to minimise the short term negative impacts of development and construction at Papatoetoe on local businesses and residents.

## **Whakaotinga 3: Ngā papa rēhia me ngā whakaurunga e ea ai ngā hiahia o te iwi**

### **Outcome 3: Parks and facilities that meet people's needs**

**Our communities have access to parks and facilities to help build a sense of identity and belonging, boost participation in community activities and promote healthy lifestyles.**

Participation in sport and recreation is a great way to strengthen communities and improve public health through active lifestyles. We will work to increase participation by providing facilities and by supporting the sports clubs that organise games and activities. We will continue to support the Kolmar Trust, and similar arrangements of clubs working together, such as the planned new Ngati Ōtara multisport facility.

Our fields for rugby, league, football, touch, tag, cricket, kilikiti, softball, and gridiron are at capacity, especially for winter training. Many people are asking for more and better sports facilities. In answer to the question “what do you do for fun in Ōtara-Papatoetoe?” organised field sports were mentioned most often, along with calls for better facilities.

The area's increasing population, as well as shifts in age and ethnicity, all add to the pressure on our public spaces and facilities. These changes are also expanding the range of needs for sport and recreation. The recent popularity of the Indian sport of Kabaddi at Papatoetoe shows this. We do need to respond to these changing requirements.

Making better use of what we have is the first step, including forming partnerships with schools to allow community use of their sports fields out of school time. We will also look for opportunities for community use of private sports facilities and private investment in public facilities, along the lines of the new Boroughs basketball court at Otamariki Park, built by Spark on council land.

We currently fund the new motorsport park Colin Dale Park, which serves communities outside Ōtara-Papatoetoe. We will advocate for the park to be taken over and managed as a regional facility, like other Auckland facilities such as the Auckland Zoo and Western Springs Stadium, so that is funded in a way that recognises it's regional benefit.

We want our local parks to be beautiful places where people can meet, exercise and socialise. It's important to continue to provide these open areas as people have less outdoor space at home. There is also a growing demand for informal places to play. In the long term, we want to open up the historic Hampton Park for wider public use.

We need to consciously conserve our green spaces. In the past, reserve land has been allocated for early childhood centres and other uses not related to sport or recreation. There is a cost to the community in this. We will continue to work with providers to find alternative land for their developments.

Our community halls, leased spaces and centres are also heavily used and the board is concerned that many of these facilities are run down, aging and in need of new

investment. We're looking forward to the completion of Te Puke o Tara community centre refurbishment in 2018. We believe that the Papatoetoe Town Hall, built in 1918, and the East Tāmaki Community Centre are also in need of upgrading.

Our four libraries are well-used and work in with other local council facilities to deliver shared programming and services. We also operate three leisure centres and two pools which you tell us are meeting your needs, although upgrades were suggested to make them better. We know swimming is the top activity for boys and girls and we'll continue to provide adults and children access to community pools without charge.

### **What you told us**

- "In 10 years I want more places to play sports – cricket, tennis, football, swimming."
- "Papatoetoe pools need an upgrade. In comparison to Otahuhu they are pretty dated."

(Papatoetoe resident)

### **Opportunities**

- Revitalise underused public spaces to create community focal points, such as Manukau Sports Bowl.
- Develop existing open space more intensively, eg Ngati Ōtara multi-sport/marae complex, artificial sports surface at Papatoetoe Recreation Reserve.
- Make the most of local facilities by forming partnerships with schools (the area has 37 schools with 48 fields).
- Improve people's experiences when using community halls and leased spaces, centres and libraries.
- Free up rooms in council buildings by encouraging sharing of community-leased spaces.

### **Challenges**

- Covering operational and renewal costs for existing parks and facilities.
- Pressure on our parks and facilities will increase as our population grows and becomes increasingly diverse.
- Making better use of existing parks and facilities as land and funding is limited.
- Sports clubs are facing declining revenue, volunteering and popularity.
- It is difficult for our community groups to find appropriate accommodation.



Outcome 3: Parks and facilities that meet people's needs	
Objective	Key initiatives
Ensure community facilities are safe, accessible and fit-for-purpose.	<p>Advocate to the governing body to provide funding in Council's 10 year budget for the refurbishment of the Papatoetoe Town Hall and the East Tāmaki Community Centre.</p> <p>Complete the refresh of Papatoetoe Chambers.</p>
Colin Dale Park becomes a regional facility.	<p>Advocate to the governing body and Regional Facilities Auckland for Colin Dale Park to become a regional facility.</p>
Parks and facilities meet community needs for sports and recreation.	<p>Advocate to the governing body to provide funding in Council's 10 year budget for:</p> <ul style="list-style-type: none"> <li>• Kingswood Reserve – new changing room/toilet block</li> <li>• Papatoetoe Recreation Reserve – new artificial surface playing field</li> <li>• Te Puke o Tara Sports Park – new changing room/toilet block</li> <li>• Rongomai Park - new sandcarpet playing surface</li> <li>• Papatoetoe Centennial Pools – refurbish and upgrade.</li> </ul>
	<p>Progress scoping and implementation of Puhinui Reserve and Sandbrook Reserve development masterplans.</p>
	<p>Complete the renewal of the Ōtara Creek footbridge.</p> <p>Complete the refurbishment of Te Puke o Tara Community Centre.</p>

## **Whakaotinga 4: He taiao taketake hauora**

### **Outcome 4: Healthy natural environment**

**We enjoy attractive natural environments that are healthy and free from pests, litter and pollution.**

We want to increase people's knowledge about the health of our natural environment and share ways to take care of it. Over the next three years we will fund and promote school environmental programmes and community clean-up projects in some of our special areas.

One example is Ōtara Lake. The lake is choked with mangroves growing on contaminated sediment and is a health hazard. We've developed the Ōtara Lake and waterways vision to let people know about the bad state of the lake and create momentum towards restoration. We will continue to work with our community groups, including the Ōtara Network Action Committee (ONAC) and the Ōtara Lake and Waterways Trust to engage with the community and seek funding from the council's governing body, the Government, local businesses and philanthropic agencies.

You've told us you want cleaner water in our streams and harbour, as well. We will advocate for measures to reduce sediment and pollution in streams flowing into the harbour and work with other local boards, through the Manukau Harbour Forum, to improve the health of the Manukau Harbour. We will also work with community groups, Panuku Development Auckland and the Manurewa Local Board to make Puhinui Stream more attractive and accessible. We make a huge difference when we all work together. Over the last few years, 2000 volunteers have removed more than six tonnes of rubbish from the Puhinui Stream and helped plant 25,000 native plants along its banks. This massive community effort was nationally recognised in 2016 by winning the NZ River Awards' most improved river. We'll help keep this momentum going.

The board will encourage residents to get involved in other local ecological programmes that reduce plant pests, such as the Adopt a Spot programme. We will also support local environmental initiatives and enterprises. In particular, we will contribute to local efforts to reduce the quantity of solid waste going to landfill.

#### **What you told us**

- "I have had so many issues with illegal rubbish dumping and our rates are constantly wasted on people dumping rubbish." (Hunters Corner resident)

#### **Opportunities**

- Improve the quality of our waterways.
- Increase skills among the community to tackle problem plants and animals.
- Work with community groups and schools to decrease the amount of waste ending up in our landfills through promoting recycling, reusing and reducing actions.

## Challenges

- Changing people's understanding of how their actions affect their environment.
- Limited resources and a need to prioritise issues where we can make a difference.
- Remediation of Ōtara Lake bed is beyond the board's resources; partnering with other agencies is crucial to fund this work.

Outcome 4: Healthy natural environment	
Objective	Key initiatives
Improve water quality in local streams, the Manukau harbour and Tāmaki estuary.	<p>Promote Ōtara Lake and waterways vision.</p> <p>Promote Ōtara Lake remediation.</p> <p>Promote planting along the banks of Ōtara Lake/creek and Puhinui Stream, and Hayman Park.</p> <p>Advocate to the governing body to research and implement methods to reduce sediment in streams that flow into harbours.</p> <p>Support Manukau Harbour and Tāmaki Estuary research and clean-up through working closely with the Ōtara Lake and Waterways Trust, the Manukau Harbour Forum, the governing body, central government, Contact Energy and other stakeholders.</p>
Minimise waste going to landfill.	<p>Advocate to the governing body to provide funding in Council's 10 year budget to create a Southern Resource Recovery Network to divert waste from landfill (in partnership with other local boards).</p> <p>Fund community groups to lead recycling, litter clean-ups, environmental education programmes.</p> <p>Encourage community action to achieve the regional commitment to Zero Waste Auckland 2040.</p>
Reduce plant and animal pests through safe neighbourhood action.	<p>Work with the governing body to raise community awareness about pest plants and animals in neighbourhoods.</p> <p>Work with the governing body to identify alternatives to herbicides to control pest plants on council land.</p>

## **Whakaotinga 5: Hapori whaimana, whakarauhī me te tōnui tonu**

### **Outcome 5: Empowered, inclusive and prosperous communities**

**People in Ōtara-Papatoetoe are proud of their area, feel welcome and safe, support each other and have better access to transport.**

We all want our neighbourhoods to be well-connected and desirable places to live and visit. We will support programmes and events where our diverse communities come together.

You've told us we need to make streets and public spaces even safer and we will continue our safety initiatives with the police and local community groups.

We will continue to support events, such as Neighbours Day, and projects that encourage people to get more involved with their communities. A priority over the next three years is to work with local communities to strengthen their ability to realise their own aspirations, create and successfully stage their own events and campaigns. Examples include our teaching gardens and providing expert advice to community action groups working to reduce substance abuse.

We also want to contribute to the economic wellbeing of our communities. Social enterprises, ie businesses driven by a social mission, allow communities to strengthen their ability to realise their aspirations on their own terms. In partnership with the Southern Initiative we will encourage the development of more social enterprises, helping people make a living out of doing good in the community.

Under Whiria Te Muka Tangata - Māori Responsiveness Framework, the council has committed to strengthening Māori communities and their well-being. The board will contribute to this through its programmes for engagement and capacity building, especially by active involvement in rangatahi mentoring programmes. We will also continue to advocate for kaumatua housing projects in Ōtara-Papatoetoe.

Ōtara-Papatoetoe is home to more than 100 different ethnic groups and a highlight for many is celebrating and sharing their cultures with their neighbours. We know how important cultural events and programmes are in strengthening cultural understanding and we will continue to fund and resource community arts, events and festivals. Among these are Diwali, Chinese New Year, Polyfest, Matariki, alongside other traditional events such as the Santa Parade, flower shows and ANZAC commemorations.

Places like our Ōtara Music and Arts Centre, the Fresh Gallery and library also contribute to building a sense of belonging and will continue to offer local artists and performers opportunities to showcase their talents. The Ōtara Library is also looking at new ways of generating interest and attracting new customers.

#### **What you told us**

- “In 10 years I would like more cleaner and safer neighbourhoods.”



(Ōtara resident)

### Opportunities

- Help people and groups to do more for themselves, eg teaching gardens and expert advice to groups working to reduce alcohol harm.
- Build stronger relations within communities so that people are more willing to get involved in local board decisions that affect them.
- Expand programmes to involve recent migrants in training and education programmes.

### Challenges

- While the crime rate has dropped in the area, there is still a perception that Ōtara-Papatoetoe is not a safe place to be.
- Barriers, such as language, cultural practices or transport, limit the involvement of many communities.

Outcome 5: Empowered, inclusive and prosperous communities	
Objective	Key initiatives
Celebrate heritage and cultural diversity of our communities.	<p>Establish a local Ethnic Diversity Forum, to improve the engagement of ethnic communities with the local board.</p> <p>Welcome recent migrants and refugees and help them connect with their new home with events and activities.</p> <p>Fund art exhibitions and initiatives that support local artists and reflect the area's diversity.</p> <p>Develop an annual diversity festival in Hayman Park.</p> <p>Fund local events, awards, parades and cultural celebrations.</p> <p>Advocate to the governing body and developers for new road names that reflect the area's heritage and culture.</p>
Community capacity building.	<p>Fund programmes/training to teach people and groups the skills they need for effective governance of their organisations, growing food through teaching gardens.</p> <p>Provide advice to groups on how to apply for</p>

	<p>grants, make submissions on areas of social concern, such as substance abuse and reducing gambling machines (pokies).</p> <p>Fund organisations and community groups working to address social problems, including homelessness, family violence and substance abuse.</p> <p>Make grants to community groups to support their activities.</p>
Promote better health and well-being in the community.	<p>Fund Smokefree and Zero Waste events.</p> <p>Help resource community safety groups and events.</p> <p>Continue no cost access to public pools for all, funded through a local targeted rate (currently \$29 per household).</p>
Promote economic community wellbeing.	<p>Actively encourage businesses to employ local people, Māori and Pasifika, eg using the council contracting process, successfully arranged in the Manukau Transport Interchange contract.</p> <p>In partnership with the Southern Initiative, assist social enterprise startups with advice and grants.</p> <p>Fund migrant business support programmes.</p>

## **Whakaotinga 6: Whakamānawa ana i te taiohi me te hunga kaumātua**

### **Outcome 6: Honouring youth and seniors**

**Youth and seniors are valued and can participate in work and community activities.**

We want to create opportunities for youth and seniors to realise their full life potential. We have a far bigger proportion of young people than Auckland generally and a fast-growing number of people over 65.

We believe Auckland's young people are a rich source of talent, ideas and new energy. We know that including them fully in the life and work of our communities benefits them individually and supports the growth of the city of the future; one that we will all be proud to belong to.

Finding secure employment is a major issue for youth (under 25-year-olds) and one that concerns many of you. The social costs of unemployment are of great concern to the board. Our major initiative to support this is Youth Connections. Some of their programmes include an employer hub, JobFest, youth mentoring, leadership training and helping young people get their driver licences.

Youth Connections also promotes YouthFULL, an online platform helping young people get work ready and secure entry level roles, and JobFest which brings together work-ready youth with youth-ready employers. We will continue to support local youth groups and listen to their advice about the needs and ideas of young people. We're currently working with our advisory group, TOPS (The Ōtara-Papatoetoe Squad) to improve our engagement with youth.

Other initiatives we support include the Tuia Rangatahi Mentoring Programme, the Civic Leadership Awards for secondary school students and Junior Neighbourhood Support.

In the last three years, the number of people over 65 years of age living here has increased by seven per cent and we expect this trend to continue. We will continue to make grants and resources available to organisations who represent and assist seniors and support events for them throughout the year. We will also monitor and advocate for the interests of residents living in council-owned housing for older people, including raising with central government the need for more housing for the elderly.

The board is keen to encourage younger and older generations to get together and share experiences and skills. One example of this is the Ōtara Skills Shed where seniors socialise and build craft and hobby projects, and share their skills with young people. We envisage recycling and resource recovery activities and small not-for-profit community enterprises will also operate from the skills shed. The board will continue to work to establish a skills shed in Papatoetoe.

We are aware of the growing needs of parents with newborns and toddlers, an issue identified in research carried out by the Southern Initiative. We will work with community

services to develop activities and opportunities for parents to connect with each other and make it easier for them to plan regular social outings. One way of doing this is by improving the coordination of programmes offered at council facilities.

### **What you told us**

- “There is nothing fun in Ōtara–Papatoetoe.”  
(Ōtara Youth)
- “If I had \$50k I would establish a drop-in youth centre and offer support/a safe environment and a fun place to enjoy/socialise/share and empower one another.”  
(Ōtara Youth)

### **Opportunities**

- Technology can help young and old people become more independent through eg charging stations for mobility scooters and WiFi.

### **Challenges**

- Finding providers who match the learning needs of local youth and seniors in delivering programmes.
- Encouraging youth and seniors to engage in local board conversations and decision-making.

<b>Outcome 6: Honouring youth and seniors</b>	
<b>Objective</b>	<b>Key initiatives</b>
Promote youth leadership and participation in employment, education, training and business.	<p>Continue to fund Youth Connections.</p> <p>Facilitate TOPS (The Ōtara-Papatoetoe Squad) to provide advice to the board on youth issues.</p> <p>Continue mentoring programmes, including Ka Eke Poutama and Tuia Rangatahi.</p> <p>Promote excellence through funding activities such as the youth leadership awards.</p>
Ensure seniors in our area have access to quality facilities, resources and activities.	<p>Help set up a local seniors advisory group to advise the local board on local issues for seniors.</p> <p>Continue to fund events especially for seniors, eg seniors Christmas dinners held in recent years.</p> <p>“Investigate the needs for spaces that are attractive to seniors, eg pavilions, and implement as funding allows.</p> <p>Work with community housing providers, the governing body and central government to represent the needs of elderly for social housing, including safety, affordability and availability.</p>
Create opportunities for interactions between young and old.	<p>Partner with local businesses and community groups to stage combined events and programmes for youth and seniors.</p> <p>Continue to fund the Ōtara Skills Shed and establish a Papatoetoe Skills Shed.</p>

## Whakaotinga 7: He māmā te haere noa

### Outcome 7: It's easy to get around

#### Everyone can easily get around on foot, cycle, bus, train and car.

You have told us you would like to see better transport connections to help everyone get around, new rail connections from Manukau centre to Pukekohe and the airport, less congestion and better walking, cycling and public transport options.

We will advocate for all of these. Our new Greenways Plan proposes a network of specially designed pathways for the exclusive use of cyclists and pedestrians. We will start to build some of these paths in the next three years.

Major road construction projects are needed at some major intersections in Papatoetoe and Ōtara. We will advocate to Auckland Transport to make their top priority the dangerous Preston Rd/East Tāmaki Rd/ Ormiston intersection.

The board has funding for some small local projects from the Local Boards Capital Transport Fund. In recent years we have improved footpaths and street lighting in town centres with this money. We would like to do more, and will advocate to the governing body for the fund to be increased. It is currently set by the governing body at \$10 million each year shared by all local boards. We will suggest this be doubled to \$20 million per year.

For the most part, our role is limited to representing your views on transport priorities, and keeping these in front of the decision-makers. We will continue to put our time and energy into this because we understand how important it is to you.

#### What you told us

- “If I had \$10k I would provide accessible footpaths for disabled, elderly at Swaffield Road, going to Middlemore Hospital.”

(Middlemore resident)

Outcome 7: It's easy to get around	
Objective	Key initiatives
Everyone can easily get around Ōtara-Papatoetoe on foot, cycle, car, bus and train.	Advocate to the governing body to provide funding in the 10-year budget for more local transport projects by doubling the annual level of the Local Boards Capital Transport Fund to \$20 million per year.
	Advocate to Auckland Transport to increase the number of bus shelters and to improve footpaths, pedestrian and bike routes.

	<p>Advocate to Auckland Transport to realign Preston Road/Ormiston Road and East Tāmaki Road intersection.</p> <p>Advocate to Auckland Transport to realign Station Rd/ Portage Rd/ Gray Rd intersection.</p>
	<p>Work with Auckland Transport to allocate funding and develop priority routes through parks and other public spaces for cyclists and walkers, as identified in the Ōtara-Papatoetoe Greenways Plan.</p>
Rail connections with the wider region.	<p>Advocate to the governing body and Auckland Transport for a light rail link to the airport, as well as the southern spur rail connection to Pukekohe.</p>

# He kōrero take pūtea

## Financial information

This section is to provide a financial overview of the Ōtara-Papatoetoe Local Board.

Based on our existing budgets, we believe we can deliver the key initiatives in our draft plan without reducing our existing levels of service or increasing our local revenue sources, such as local targeted rates and fees and charges.

The governing body will be adopting the council's 2018-2028 10-year budget in June 2018. It is important to note that this could change the funding for local boards, including projects currently provided for in the 2015-2025 10-year budget.

## Local activities and levels of service

Local board responsibilities, provided for directly in legislation or allocated to boards, are summarised into local activities. These are described in the table below, along with levels of service statements.

More information regarding levels of services, including performance measures and performance targets, can be found in the Ōtara-Papatoetoe Local Board Agreement 2016/2017. This is available on the Auckland Council website.

Local activities	Levels of service statements
Local parks, sport and recreation This group of activities covers the management and provision of local parks and open space and recreation activities for both passive and active recreation. It includes swimming pools and leisure centres servicing communities in the local area.	Provide a range of recreational opportunities catering for community needs on local parks, reserves and beaches.  Provide sports fields that are fit for purpose and cater for community needs.  Provide programmes and facilities that ensure more Aucklanders are more active more often.
Local community services This group of activities contribute to improved community outcomes by providing places and spaces for community to learn and recreate, and by integrating arts and culture into the everyday lives of Aucklanders. Key activities include locally delivered Libraries and Information (Libraries) and Arts, Culture and Events.	Provide safe, accessible, welcoming library facilities that support the delivery of quality learning programmes and services relevant to local communities.  Enable Aucklanders and communities to express themselves and improve their wellbeing through customer centric advice, funding, facilitation and permitting.  Deliver a variety of events, programmes and projects that improve safety, connect



Local activities	Levels of service statements
	<p>Aucklanders and engage them in their city and communities.</p> <p>Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities.</p>
<p>Local planning and development</p> <p>This group of activities covers local business area planning, local street environment and town centres and local environment and heritage protection. These activities include economic, environmental, heritage and spatial projects, and enable, plan for and deliver great local places.</p>	<p>Develop local business precincts and town centres as great places to do business.</p>
<p>Local environmental management</p> <p>This group of activities covers working in partnership with locally based communities and iwi to deliver enhanced environmental outcomes (with a focus in indigenous biodiversity, healthy waterways and sustainable living) that contribute to Māori, community wellbeing and economy.</p>	<p>Provide leadership &amp; support to protect and conserve the region's natural environment, historic heritage and Māori cultural heritage.</p>
<p>Local governance</p> <p>This group of activities covers support to local boards such as strategic advice, preparation of local board plans, development of local board agreements, community engagement including relationships with mana whenua and Māori communities, democracy and administration support, and professional development for elected members.</p>	<p>The measures for this group of activities are covered under the Regional Governance group of activities in the Long-term Plan 2015-2025 where the survey measures determine participation with Auckland Council decision-making in general. This includes local decision-making. There are no significant changes to the measures or targets for 2016/2017.</p>

## Financial overview

Income, expenditure and capital investment by local activities for the period 2015 to 2018

<b>Annual Plan Financials</b>	<b>2015/16 (\$000s)</b>	<b>2016/17 (\$000s)</b>	<b>2017/18 (\$000s)</b>
<b>Operating revenue</b>			
Local community services	396	420	376
Local parks, sport and recreation		3,776	3,596
Local planning and development	3,669		
Local environment services			
<b>Total operating revenue</b>	<b>4,065</b>	<b>4,196</b>	<b>3,972</b>
<b>Operating expenditure</b>			
Local community services	5,943	6,050	6,163
Local governance	1,087	1,047	1,091
Local parks, sport and recreation	8,899	9,426	9,475
Local planning and development	1,011	1,199	1,394
Local environment services	162	138	46
<b>Total operating expenditure</b>	<b>17,102</b>	<b>17,860</b>	<b>18,169</b>
<b>Net operating expenditure</b>	<b>13,037</b>	<b>13,664</b>	<b>14,197</b>
<b>Capital expenditure</b>			
Local community services	565	2,242	1,946
Local governance			
Local parks, sport and recreation	4,311	1,684	3,707
Local planning and development			
Local environment services			
<b>Total capital expenditure</b>	<b>4,876</b>	<b>3,926</b>	<b>5,652</b>





## Funding Impact Statement




<b>Financial year ending 30 June</b>	<b>2016/17 (\$000s)</b>
<b>Sources of operating funding</b>	
General rates, UAGCs, rates penalties	15,080
Targeted rates	1,319
Subsidies and grants for operating purposes	1,108
Fees and charges	2,491
Local authorities fuel tax, fines, infringement fees and other receipts	598
<b>Total operating funding</b>	<b>20,596</b>
<b>Applications of operating funding</b>	
Payment to staff and suppliers	16,563
Finance costs	1,116
Internal charges and overheads applied	2,805
Other operating funding applications	-
<b>Total applications of operating funding</b>	<b>20,484</b>
<b>Surplus (deficit) of operating funding</b>	<b>112</b>
<b>Sources of capital funding</b>	
Subsidies and grants for capital expenditure	-
Development and financial contributions	-
Increase (decrease) in debt	3,814
Gross proceeds from sale of assets	-
Lump sum contributions	-
Other dedicated capital funding	-

<b>Total sources of capital funding</b>	<b>3,814</b>
<b>Application of capital funding</b>	
Capital expenditure	
- to meet additional demand	426
- to improve the level of service	985
- to replace existing assets	2,515
Increase (decrease) in reserves	-
Increase (decrease) in investments	-
<b>Total applications of capital funding</b>	<b>3,926</b>
<b>Surplus (deficit) of capital funding</b>	<b>(112)</b>
<b>Funding balance</b>	<b>0</b>


# Ngā Mema o tō Poari ā-Rohe o Ōtara ki Papatoetoe

## Your Ōtara-Papatoetoe Local Board Members

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Allenby Park in Papatoetoe which was upgraded by the Ōtara-Papatoetoe Local Board.

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